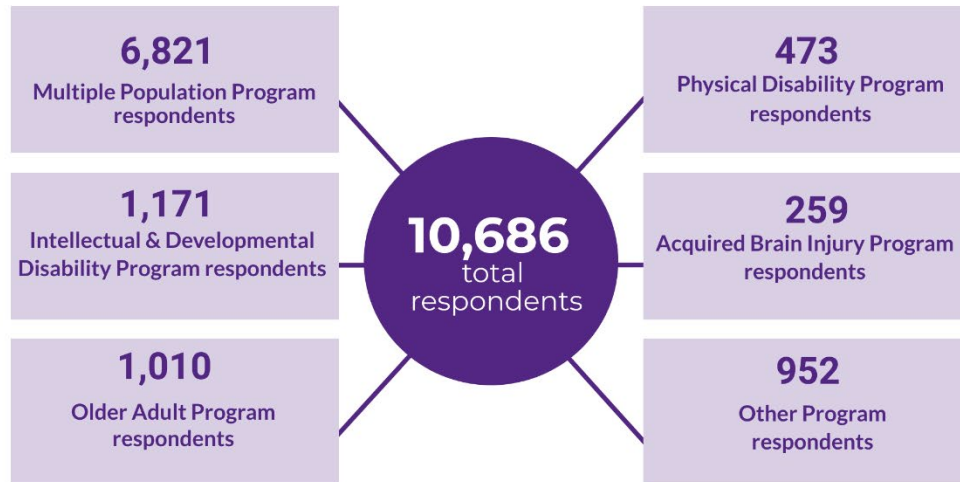




# 2025 Home and Community-Based Services Survey Database Results



## Highest-Scoring Measure

### Physical Safety



100 percent of respondents indicated that staff did not hit or hurt them

## Lowest-Scoring Measure

### Staff were available to help with dressing, showering or bathing



42 percent of respondents indicated that staff were available to help with dressing, showering and bathing.

## Highest Overall Rating

### Staff



81 percent of respondents rated Personal Assistance and Behavioral Health Staff positively.



To view the full 2025 Chartbook:

<https://www.ahrq.gov/sites/default/files/wysiwyg/cahps/cahps-database/2025-hcbs-chartbook.pdf>

For more information on the CAHPS Home and Community-Based Services Survey Database:

<https://www.ahrq.gov/cahps/cahps-database/index.html>

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