HCBS CAHPS Technical Assistance

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Helpful Resources

- <u>AHRQ CAHPS Guidance</u>
- AHRQ Guide to Quality Improvement
- CMS HCBS CAHPS Survey and Technical Assistance Materials available on <u>Medicaid.gov</u>
 - HCBS CAHPS Survey (English)
 - HCBS CAHPS Technical Assistance Guide for Survey Administration
 - Guide to Analyzing CAHPS Data
 - For individualized Technical Assistance, contact <u>HCBSMeasures@Lewin.com</u>

HCBS CAHPS Survey Technical Assistance

Recap of Past HCBS CAHPS State	Upcoming July Appointment-Based
Technical Assistance Work Groups	Technical Assistance Calls
• Supported the adoption and successful	• Participate in one-on-one discussions
administration of the HCBS CAHPS	with the experts and receive answers to
Survey across states	your questions about the HCBS CAHPS
 Supported data analysis and participation in the HCBS CAHPS Database Identified and promoted promising practices in HCBS CAHPS Survey implementation Supported continuous quality improvement of HCBS 	 Learn more about survey design, adoption or implementation, and the HCBS CAHPS Database Wednesday, July 24 Time: 25-minute segments available from 2:00 to 4:00 PM ET July registration link is available

Technical assistance calls are available to be scheduled at states' and managed care plans' convenience and set up to be regularly scheduled (e.g., monthly) as requested

Email <u>HCBSMeasures@lewin.com</u> for more information.