Q&A



How to Ask a Question





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Questions



Contact the HCBS CAHPS Database

- E-mail: <u>HCBSCAHPSDatabase@westat.com</u>
- Phone: 1-855-580-4657
- Website: <u>www.cahpsdatabase.ahrq.gov</u>



THANK YOU!

PLEASE COMPLETE THE WEBCAST EVALUATION

Appendix

- AHRQ CAHPS Guidance: <u>https://www.ahrq.gov/cahps/surveys-guidance/hcbs/index.html</u>
- AHRQ Guide to Quality Improvement: <u>https://www.Agency_for_Healthcare</u> <u>Research and Quality.gov/cahps/quality-improvement/improvement-guide/5-</u> <u>determining-focus/index.html</u>
- CMS HCBS CAHPS Survey and Technical Assistance Materials
 - HCBS CAHPS Survey (English): <u>https://www.medicaid.gov/medicaid/quality-of-care/downloads/cahps-home-and-community-based-services-survey-10-english.pdf</u>
 - HCBS CAHPS Technical Assistance Guide for Survey Administration: <u>https://www.medicaid.gov/medicaid/quality-of-care/downloads/hcbscahps-admin-ta-guide.pdf</u>
 - Guide to Analyzing CAHPS Data: <u>https://www.medicaid.gov/medicaid/quality-of-care/downloads/hcbscahps-appk-data-analysis-guide.pdf</u>
- For individualized Technical Assistance, contact <u>HCBSMeasures@Lewin.com</u>