# **CAHPS Improvement Resources**





#### cahps

The CAHPS Ambulatory Care Improvement Guide

Practical Strategies for Improving Patient Experience

Final, December 2017



- CAHPS Improvement Guide
- Research on improving patient experience

#### **CAHPS Updates**







## **Questions or Comments?**



- E-mail: <u>cahps1@westat.com</u>
- Phone: 1-800-492-9261
- Website: <a href="http://www.ahrq.gov/cahps">www.ahrq.gov/cahps</a>



# Thank you!

# Please complete the webcast evaluation