

## Participating in the 2021 CAHPS<sup>®</sup> Home and Community-Based Services (HCBS CAHPS) Survey Database: What You Need to Know

A Webcast Presented by the AHRQ CAHPS User Network April 21, 2021 1:30 – 2:30 pm ET

# **Our Focus Today**



- Discuss the Centers for Medicare & Medicaid Services and Agency for Healthcare Research and Quality Home and Community-Based Services Initiative
- Discuss the HCBS CAHPS Survey
- Discuss the HCBS CAHPS Database

## **Need Help?**



- No sound from computer speakers?
  - Trouble with your connection or slides not moving?
    - Log out and log back in
  - Other problems?
    - Use Q&A feature to ask for help

	Audio Connection	×
	You're using computer for audio. 🛛 🕸	
	Disconnect	
Switch audio		
R.	Call me at 🗸 Switch	
	Connect to audio without pressing <b>1</b> on my phone	
R <sup>N</sup>	Call in	

#### Using the Webcast Console to Submit Questions







4

# **Today's Speakers**



- Caren Ginsberg, Ph.D., CPXP, Agency for Healthcare Research and Quality (AHRQ), Rockville, MD
- Melanie Brown, Ph.D., Centers for Medicare & Medicaid Services (CMS), Baltimore, MD
- Kathleen Woodward, M.S.P.H., The Lewin Group, Falls Church, VA
- Michael Corrothers, HCBS CAHPS Database Lead, Westat, Rockville, MD
- Dale Shaller, M.P.A., (Moderator) Principal, Shaller Consulting Group, Stillwater, MN