CAHPS Improvement Resources





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The CAHPS Ambulatory Care Improvement Guide

Practical Strategies for Improving Patient Experience

Final, December 2017



- CAHPS Improvement Guide
- Research on improving patient experience

www.ahrq.gov/cahps/qualityimprovement/index.html

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Questions or Comments?



- E-mail: <u>cahps1@westat.com</u>
- Phone: 1-800-492-9261
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