



Surveys on Patient Safety Culture®

Findings From the 2025 SOPS Nursing Home Survey Database



107

Participating
Nursing Homes



4,411

Nursing Home Staff
Respondents



63%

Composite Measure
Average

Highest Scoring Composite Measures



**Feedback and
Communication About
Incidents**

83%

of respondents reported that staff discuss ways to keep residents safe, tell someone if they see something that might harm a resident, and talk about ways to keep incidents from happening again.



**Overall Perceptions of
Resident Safety**

82%

of respondents reported that residents are well cared for and are safe in their nursing home.

Lowest Scoring Composite Measure



Staffing

38%

of respondents reported there are enough staff to handle the workload, meet residents' needs during shift changes, and keep residents safe.

Note: Composite measures are composed of three to four survey items that assess the same area of patient safety culture.

Composite Measure Average Score by

Job Title



Administrators had the **highest** Composite Measure Average Score

76%
positive response



Nursing Assistants/Aides had the **lowest** Composite Measure Average Score

57%
positive response

Work Area



The Rehab Unit had the **highest** Composite Measure Average Score

69%
positive response



The Alzheimer's/Dementia Unit had the **lowest** Composite Measure Average Score

57%
positive response

Willingness To Recommend

70%

of respondents would tell friends that this is a safe nursing home for their family.



70%



22%



7%



Yes

Maybe

No

Overall Rating on Resident Safety

53%

of respondents rated their nursing home as Excellent or Very Good.



19%



Excellent

35%



Very Good

30%



Good

14%



Fair

3%



Poor

Note: Percentages indicate the database average percent response for each response option. The percent positive displayed might not equal the sum of the separate response option percentages due to rounding. Percentages might not add to 100 due to rounding.

What's Next? Action planning for patient safety improvement

The *Action Planning Tool for the AHRQ Surveys on Patient Safety Culture* provides step-by-step guidance on how to develop an action plan to improve patient safety culture, available at www.ahrq.gov/sops/resources/planning-tool/index.html

To view the full report: <https://www.ahrq.gov/sops/databases/nursing-home>

For more information on SOPS Nursing Home Database submission:

<https://www.ahrq.gov/sops/databases/nursing-home/databases/submission>

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